## **Enrollment is Easy**

Visit our website: www.stlukescornwallhospital.org



Click on the SLCH Patient and Consumer Health Portal link



Complete Enrollment Questionnaire (name, DOB, e-mail, etc.)



Access your e-mail for your onetime user name, password, and link to the Portal



Click on the link to access the Portal



Enter your one-time user name, password, and security question and click Log On



Enter your new user name and password



**Explore the Portal!** 

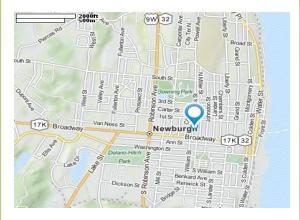
### St. Luke's Cornwall Hospital

#### **Contact Us:**

845-561-4400

www.stlukescornwallhospital.org

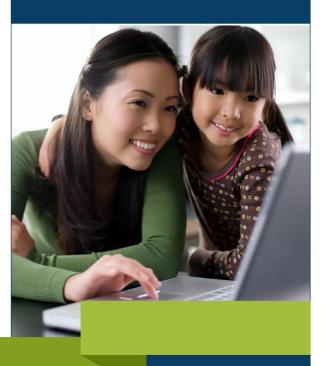
70 Dubois Street Newburgh, NY 12586



Our vision is to be a leader in clinical and service excellence, working in partnership with our medical staff, employees, and area health care providers to improve the health of our community.

# St. Luke's Cornwall Hospital

Patient and Consumer Health Portal





Stay Informed
Stay in Touch
Stay in Good Health





#### **Available at Your Convenience**

We understand that that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- Request appointments

#### You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use the Portal from anywhere using a browser
- Access from your Smartphone or tablet
- Manage information 24X7, without waiting

## Keep the Most Important People in the Loop

You can connect with your providers and keep your family informed at the same time.

- Give authorized family members access to your health information
- View, download or transmit your health summary to your physician.

## All of Your Information, In One Place

The Patient Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



#### **Health Information**

Lab Results Visit History Discharge Instructions Health Summary

### **Allergies and Medications**

Allergies and Conditions Immunizations Medications with Instructions

#### **Appointments**

Appointment Requests Upcoming Visits

#### **Patient Profile**

**Update Personal Information** 

# FAQs: You Have Questions, We Have Answers



## Where does my health information in the Portal come from?

All of the information in the Portal comes from St. Luke's Cornwall Hospital Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

#### How do I log into the Portal?

To log into the Portal, visit the Patient Health Portal link on the St. Luke's Cornwall Hospital website. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

#### Can my family access my Portal?

Yes, you can give family members, such as children or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family member(s). Proxy access is not available to minors at this time.

#### Is my information safe?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also a time out feature protects your information if you leave the Portal page open.

# What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.