

Discrimination is Against the Law

St. Luke's Cornwall Hospital, a member of the Montefiore Health System, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age. St. Luke's Cornwall Hospital does not exclude people or treat them differently because of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age.

St. Luke's Cornwall Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Patient Relations at 845-568-2300.

If you believe that St. Luke's Cornwall Hospital has failed to provide these services or discriminated in another way on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance or age, you can file a grievance with:

Patricia Benninger, Director – Patient Relations
70 Dubois Street
Newburgh, NY 12550
845-568-2300
845-568-2614
pbenninger@slchospital.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Patricia Benninger, Director-Patient Relations, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.